

# OFFICER DECISION NOTICE



**Reading**  
Borough Council  
Working better with you

This notice is to be used for the following types of officer decisions. (Select one option).

**A.** Decisions taken by officers under a specific express delegation from Council or a Committee.

**B.** Decisions taken by officers under a general delegation from Council or a Committee, which relates to (i) a permission or a licence, or (ii) the rights of an individual, or (iii) a contract or expenditure over which materially affects that relevant local government body's financial position.

<b>1. Title of decision:</b>	Supported Living Framework 2026 – Contract Award
<b>2. Date of the decision:</b>	10 March 2026
<b>3. The decision maker:</b>	Executive Director Communities & Adult Social Care

#### 4. Decision details:

To authorise the award of places on the Supported Living Framework for a period of 5 years plus 5 years extension, commencing 01/04/2026 for a total of 19 organisations:

Following a competitive procurement process advertised on 26 September 2025 for 30 days, 94 bids were received by the Council and evaluated based on quality (100%) and a set hourly rate. The use of three Lots will help to ensure sufficient provider capacity across different levels of need, promote choice for individuals, and support the development of a sustainable market.

Lot 1 – Accommodation-based Support

Lot 2 – Community Support

Lot 3 – Complex Needs

Contracts to be awarded as follows:

Lot 1 (15 providers)	Lot 2 (5 providers)	Lot 3 (14 providers)
KCare Nursing Agency	KCare Nursing Agency	Voyage Care
Voyage Care	Care Label Ltd.	Dimensions UK
Brighter Living Care Ltd.	Kay Healthcare Ltd.	Brighter Living Care Ltd.
Choice Care Group	Loving Angels Care	Pink Moon Care Ltd.
Calvary Care Ltd.	Tonna Care Services Ltd.	Jigsaw Creative Care Ltd.

Pink Moon Care Ltd.		Choice Care Group
Care4uWe Ltd.		Community Integrated Care
Loving Angels Care Ltd.		GP Homecare Ltd.
Total Health and Training Services		Kay Healthcare Ltd.
Care Label Ltd.		Care4uWe Ltd.
GP Homecare Ltd.		People Matter Support Services
Jigsaw Creative Care Ltd.		Rehability UK
Kay Healthcare Ltd.		Loving Angels Care Ltd.
Rehability UK		Salutem LD Bidco IV
People Matter Support Services		

**5. Reasons for the decision:**

The Procurement Evaluation Report (PER) outlines the procurement approach undertaken which resulted in the above providers successfully meeting the evaluation criteria for each lot.

The providers to be awarded for Lot 2 were found to be the top-5-ranking providers. For Lots 1 and 3, the providers shown were found to meet the scoring threshold required.

**6. Alternative options considered (if any) and rejected:**

No other options considered at this time. The current Supported Living Framework ends on 31 March 2026 having exhausted available opportunities for contract extension.

**7. List of open Background Papers:**

N/A

**8. List of confidential or exempt Background Papers:**

N/A

**9. Any other matters taken into consideration:**

<input type="checkbox"/> Legitimate expectation of consultation	<input type="checkbox"/> Procedural requirements
<input type="checkbox"/> Public Health implications	<input type="checkbox"/> Environmental or Climate Change
<input type="checkbox"/> Health and Safety	<input type="checkbox"/> Risk Management implications
<input type="checkbox"/> Transparency of Information (FOI etc)	<input type="checkbox"/> Privacy Impact Assessments

<input type="checkbox"/> Human Rights Act Duties	<input checked="" type="checkbox"/> Equality Impact Assessment
<input type="checkbox"/> Corporate Parenting	<input type="checkbox"/> Community Safety
<input type="checkbox"/> Regulatory duties	<input type="checkbox"/> EU withdrawal
<input type="checkbox"/> Armed Forces Covenant	<input type="checkbox"/> Other

**Details of the matters taken into account:**

Equality Impact Assessment carried out as part of the procurement process

**10. Legal considerations**

A competitive procurement exercise was carried out in compliance with the Council's contract procedure rules and the Procurement Act 2023.

The Council's Legal Team have provided advice throughout the process.

**11. Financial considerations**

Bids were evaluated 100% on quality, with fixed pricing for each lot pre-set by the Council. Estimated annual contract value = £10m.

**12. Internal consultations**

Supported Living Working Group comprising of colleagues from DCASC (Operational and Commissioning) up to Director level, as well as Procurement and Legal Teams.

Sections 13- 18: To be completed only for Decision A (express delegation from a Committee)

**13. The name of the Committee:**

Adult Social Care, Children's Services and Education Committee (ACE)

**14. Date of the meeting:**

2 July 2025

**15. Minute number:**

8

**16. The delegation given by the Committee:**

That the Executive Director of Communities and Adult Social Care, in consultation with the Lead Councillor for Adult Social Care, the Director of Finance, and the Assistant Director of Legal and Democratic Services be given delegated authority, to:

- Procure and enter into a contract with successful tenderer(s) for the support/care services to be provided. The contract would be for up to 10 years (5 initial years and then up to 5 further years);
- Negotiate with the successful tenderer(s) to mobilise the contract, vary the contract, extend the contract at the appropriate time and otherwise

	contract manage the contract throughout its lifecycle.
<b>17. The name of any member of the committee who declared a conflict of interest in relation to the decision:</b>	N/A
<b>18. Any councillor or officer required to be consulted prior to the exercise of this delegation and details of their response.</b>	Lead Councillor for Adult Social Care Director of Finance Assistant Director of Legal and Democratic Services